

FOOD SAFETY AND QUALITY POLICY

A PROBAR is committed to ensuring the quality of products manufactured and distributed by meeting the needs of customers and consumers by ensuring innovation, quality and food safety.

It guides its action through the following principles:

- Identify the needs and expectations of customers and consumers with a view to their progressive satisfaction, confidence and preference;
- Ensure the effectiveness of processes and continuously improve their performance;
- Prevent and minimise environmental impacts by promoting the rational use of natural resources and the prevention of pollution;
- Respect human rights and ethical principles and invest in the professional development of its employees, keeping them motivated and integrated in their jobs by making them responsible for the quality and food safety of the products and services provided;
- Stimulate the performance of Suppliers and Service Providers and seek to establish long- term partnership and loyalty relationships that enable us to ensure the quality and food safety of the final product;
- Promoting internal and external communication, by ensuring information on its activity, in particular with regards to food quality and safety.
- Maintain a Quality and Food Safety Management System in accordance with the requirements of the IFS -International Featured Standard – Food, NP EN ISO 9001 as well as the HACCP system;
- Promoting a CULTURE OF FOOD SAFETY based on shared values, beliefs and norms, through information, involvement training and awareness of all employees.
- To ensure Compliance with all requirements, including those of a legal and regulatory nature applicable to the activity, as well as others subscribed by the company, relating to quality, food safety and the environment;
- To guarantee investments that ensure the increase of the efficiency of the whole organization and contribute to the competitiveness, success and economic and financial sustainability of the company;
- Promoting the sustainability of the company through a proactive attitude and posture, always based on the production of safe products, with quality, legality and authenticity;

The PROBAR administration is committed to pursuing these principles though active involvement in continuous improvement.

Coimbra, 31 of January, of 2022

The Administration



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